

2007 Survey on Financial Panic

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Research Representative: Yasuharu Ukai
(Professor, Faculty of Informatics, Kansai University)

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Q1 (ID1) The following questions refer to your degree of trust in certain sources of information. For the following information sources, please put a check in the appropriate set of brackets. Please put one check per line.

	Highly reliable	Somewhat reliable	Difficult to say	Not very reliable	Totally unreliable
1. TV News	A()	B()	C()	D()	E()
2. Newspapers	A()	B()	C()	D()	E()
3. Weekly/monthly news	A()	B()	C()	D()	E()
4. Information from the Internet	A()	B()	C()	D()	E()
5. Telephone call/email from friend/acquaintance	A()	B()	C()	D()	E()
6. conversation with Neighborhood	A()	B()	C()	D()	E()
7. conversation with superiors/colleagues at work	A()	B()	C()	D()	E()

Q2-1 (ID2) Please put a check in the brackets to indicate the number of newspapers purchased by your household.

1. One ()
2. Two ()
3. Three ()
4. Four or more ()
5. Zero ()

Q2-2 (ID3) Of these newspapers, please enter the name of the one you consider most reliable. If you answered 'One' in Question 2-1, please write the name of that newspaper.
()

Q3-1 (ID4) Please put a check in the brackets to indicate the number of weekly/monthly magazines purchased by your household.

1. One ()
2. Two ()
3. Three ()
4. Four or more ()
5. Zero ()

Q3-2 (ID5) Of these weekly/monthly magazines, please enter the name of the one you consider most reliable.

If you answered 'One' in Question 3-1, please write the name of that weekly/monthly magazine.

()

Q 4 (ID6) Where do you use the Internet when seeking information? Please put a check in the brackets for the source you use most often.

1. Personal computer at home ()
2. Personal computer in workplace ()
3. Mobile phone ()
4. Other ()

Q5-1 (ID7) Please put a check in the brackets to indicate the average number of calls you make to/receive from your friends/acquaintances (including calls on cellular phones).

1. More than five times per day ()
2. 1 - 5 times per day ()
3. 2 - 3 times per week ()
4. About once a month ()

Q5-2 (ID8) Please put a check in the brackets to indicate the average number of emails you send to/receive from your friends/acquaintances.

1. More than five times per day ()
2. 1 - 5 times per day ()
3. 2 - 3 times per week ()
4. About once a month ()

Q6-1 (ID9) Please put a check in the brackets to indicate the number of people in your neighborhood with whom you speak every day.

1. Zero ()
2. One ()
3. Two ()
4. Three ()
5. Four or more ()

Q6-2 (ID10) Please put a check in the brackets to indicate the average number of face-to-face conversations you have with people in your neighborhood.

1. More than once a day ()
2. Once a day ()
3. Once every two to three days ()
4. Once a week ()
5. Almost never ()

Q7-1 (ID11) Please put a check in the brackets to indicate the number of non work-related conversations you have with superiors or colleagues at work.

1. More than once a day ()
2. Once a day ()
3. Once every two to three days ()
4. Once a week ()
5. Almost never ()

Q8 (ID12) Do you ever withdraw deposit from your bank or post office account on the basis of information concerning credit insecurity obtained from any of the information sources listed in Questions 1? Please put a check in the brackets.

1. Yes ()
2. No ()

Q9 The following questions refer to your bank account(s).

Q9-1 (ID13) How many bank accounts do you possess? Please enter the appropriate number.

() accounts

Q9-2 (ID14) Of the banks at which you hold these bank accounts, which do you use the most?

()

Q9-3 (ID15) Please put a check in one of the following sets of brackets to indicate the reason for your choice in Question 9-2.

1. The bank's branch office is near my home ()
2. The bank's branch office is near my place of work ()
3. The bank's branch office is on my route to work ()
4. The bank is the most reliable ()
5. I have financial dealings (mortgage, etc.) with the bank ()
6. I am asked to use the bank account by my friends/acquaintances ()
7. Other ()

Q9-4 (ID16) Please put a check in the brackets to indicate the total amount of money you have in bank accounts (including current/savings accounts)

1. Over ten million yen ()
2. Over five million, but under ten million yen ()
3. Under five million yen ()

Q9-5 (ID17) Approximately what percentage of this amount is represented by savings?
() Percent

Q10 The following questions refer to your postal account(s).

Q10-1 (ID18) Please put a check in the brackets to indicate the walking time to the post office nearest to your home or workplace.

1. Within five minutes ()
2. Within ten minutes ()
3. Within twenty minutes ()
4. Within thirty minutes ()
5. Over thirty minutes ()

Q10-2 (ID19) Please put a check in the brackets to indicate the total amount of money you have in postal accounts (including current/savings accounts).

1. Over ten million yen ()
2. Over five million but under ten million yen ()
3. Under five million yen ()

Q11 (ID20) Are you aware that under the deposit payoff system your money is guaranteed up to a maximum of ten million yen? Please put a check in the brackets.

1. Yes () 2. No ()

Q12 (ID21) The following questions refer to your education level. Please put a check in the brackets.

1. Graduate school()
2. University()
3. Technical college()
4. Junior college / senior high school()
5. Junior high school()
6. Other () ()

Q13 (ID22) The following questions refer to your spouse's (husband/wife) education level. Please put a check in the brackets.

1. Graduate school()
2. University()
3. Technical college()
4. Junior college / senior high school()
5. Junior high school ()
6. Other ()
7. Not married ()

Q14-1 (ID23) If you thought there was going to be a run on a financial institution, would you ask someone for advice? Please put a check in the brackets.

1. Yes, I will ask someone for advice. ()
2. No, I would judge the situation myself. ()
3. No, I will not ask anyone for advice. ()

Q14-2(ID24) Please answer the following question if you answered [1 Yes] to Q14-1 above.

Whom would you ask for advice? Please put a check in the brackets.

1. Spouse (husband or wife) ()
2. A superior or colleague at work ()
3. Staff at the bank where you hold an account ()
4. Parents, siblings, or other relative ()
5. Neighbor ()
6. Friend or acquaintance ()
7. Other ()

Q15 Please answer the following questions about your living environment.

Q15-1 (ID25) Please enter the first three numbers of your postal code.

()

Q15-2 (ID26) Please answer the following questions about the environment in which your home is situated. Please put a check in the brackets beside the most appropriate situation below.

1. Residential district ()
2. Commercial district ()
3. Industrial district ()
4. Farming/mountainous/fishing district ()

Q16 The following questions refer to your choice of action upon hearing reports on television, in newspapers, or in other media, of runs on specific financial institutions.

Q16-1 (ID27) If the bank reported was your bank, which of the following actions would you take? Please put a check in the brackets.

1. Go immediately to the bank to withdraw deposits ()
2. Confer with someone you trust by telephone or email ()
3. Telephone the head office or branch of the bank at which you hold an account ()
4. Initially, speak in person with someone nearby (neighborhood, workplace) ()
5. Do nothing ()
6. Other ()

Q16-2 (ID28) If the bank in such a report were not the bank at which you conduct financial transactions, which of the following actions would you take? Please put a check in the brackets.

1. Go immediately to your bank to withdraw deposits ()
2. Confer with someone you trust by telephone or email ()
3. Telephone the head office or branch of the bank at which you hold an account ()
4. Initially, speak in person with someone nearby (neighborhood, workplace) ()
5. Do nothing ()
6. Other ()

Q17 The following questions refer to your attitude towards reports of computer-related or other system problem at financial institutions.

Q17-1 (ID29) If the bank in such a report were the bank at which you conduct financial transactions, which of the following actions would you take? Please put a check in the brackets.

1. Go immediately to your bank to withdraw deposits ()
2. Confer with someone you trust by telephone or email ()
3. Telephone the head office or branch of the bank at which you hold an account ()
4. Initially, speak in person with someone nearby (neighborhood, workplace) ()
5. Do nothing ()
6. Other ()

Q17-2 (ID30) If the bank in such a report were not the bank at which you conduct financial transactions, which of the following actions would you take? Please put a check in the brackets.

1. Go immediately to your bank to withdraw deposits ()
2. Confer with someone you trust by telephone or email ()
3. Telephone the head office or branch of the bank at which you hold an account ()
4. Initially, speak in person with someone nearby (neighborhood, workplace) ()
5. Do nothing ()
6. Other ()

Q18 (ID31) The following questions refer to your attitude towards reports on television or the Internet (electronic bulletin boards, Blogs, SNS, etc.) of an incident at your bank. In the case of such an event, which of the following actions would you take? Please put a check in the brackets.

1. Go immediately to your bank to withdraw deposits ()
2. Confer with someone you trust by telephone or email ()
3. Telephone the head office or branch of the bank at which you hold an account ()
4. Initially, speak in person with someone nearby (neighborhood, workplace) ()
5. Do nothing ()
6. Other ()

Q19 (ID32) The following questions refer to your attitude to events such as natural disasters (earthquakes, tidal waves, etc.) and terrorist attacks. In the case of such an event, which of the following actions would you take? Please put a check in the brackets.

1. Go immediately to your bank to withdraw deposits ()
2. Confer with someone you trust by telephone or email ()
3. Telephone the head office or branch of the bank at which you hold an account ()
4. Initially, speak in person with someone nearby (neighborhood, workplace) ()
5. Do nothing ()
6. Other ()

Q20 (ID33) The following questions refer to your evaluation of people unknown to you. Please put a check within the brackets next to the appropriate response.

	Disagree completely	Disagree somewhat	Difficult to say	Agree somewhat	Agree completely
Most people are basically honest	A()	B()	C()	D()	E()
I tend to trust people	A()	B()	C()	D()	E()
Most people are basically good and kind	A()	B()	C()	D()	E()
Most people trust others	A()	B()	C()	D()	E()
Most people can be trusted	A()	B()	C()	D()	E()

Q 21(ID34) What sex are you? Please put a check in the brackets.

1. Male ()
2. Female ()

Q22(ID35) Please enter your age as a two-digit number.

Age: ()

Q 23(ID36) The following questions refer to your occupation. Please put a check in the brackets.

1. () Self-employed
2. () Family worker
3. () Ordinary employee (regular employee, etc.)
4. () Temporary employee / part-time worker (including side jobs)
5. () Worker dispatched from a dispatching service agency
6. () Unemployed but seeking work
7. () Unemployed and not seeking work

Q 24(ID37) Please put a check within the brackets corresponding to your annual income (before tax).

1. () Less than 2,000,000 yen
2. () 2,000,000 – 3,000,000 yen
3. () 3,000,000 – 3,999,999 yen
4. () 4,000,000 – 4,999,999 yen
5. () 5,000,000 – 5,999,999 yen
6. () 6,000,000 – 6,999,999 yen
7. () 7,000,000 – 7,999,999 yen
8. () 8,000,000 – 8,999,999 yen
9. () 9,000,000 – 9,999,999 yen
10. () More than 10,000,000 yen